

QUALITY MANAGEMENT POLICY



At HB BODY S.A. we are dedicated to maintaining the highest quality standards in the design, production, and distribution of our products. As a company with a robust Quality Management System and with ISO 9001 certification, our foremost priority is the stability and continual improvement of our quality control processes. We are committed to delivering products that consistently meet and exceed customer expectations while adhering to regulatory and legal requirements as well as the industry's best practices.

1. Commitment to Quality Stability:

- We prioritize the stability of our quality control processes to ensure consistent product quality and reliability.
- Rigorous monitoring and analysis of production processes are conducted to identify and mitigate potential sources of variation.

2. Continuous Improvement:

- We are dedicated to the continual improvement of our quality management practices.
- Feedback from customers, employees, and stakeholders is actively sought and utilized to drive process enhancements and innovation.

3. Compliance with ISO 9001 Standards:

- We adhere to the requirements outlined in the ISO 9001 standard to maintain an effective Quality Management System, as well as providing a continuous framework for the establishment and achievement of Quality objectives
- Regular audits and reviews are conducted to ensure compliance and identify opportunities for improvement.

4. Empowerment of Employees:

- Our employees actively contribute to enhancing our quality control process.
- Training and development initiatives are implemented to equip employees with the skills and knowledge necessary to uphold our quality standards.

5. Customer Satisfaction:

- We are committed to understanding and meeting the needs of our customers.
- Customer feedback is valued and utilized to improve product quality and service delivery.

6. Risk Management:

- Risks to product quality and process stability are systematically identified, assessed, and managed.
- Mitigation strategies are implemented to prevent quality-related issues and ensure product consistency.

7. Supplier Collaboration:

- We collaborate closely with our suppliers to maintain the quality of raw materials and inputs.

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- Supplier performance is monitored and evaluated to ensure alignment with our quality standards.

At HB BODY S.A., quality stability and improvement of quality control processes are paramount. Through our adherence to ISO 9001 standards and commitment to continuous improvement, we strive to deliver products of the highest quality to our customers. By empowering our employees, leveraging data-driven decision-making, and fostering a culture of collaboration and innovation, we are dedicated to achieving excellence in every aspect of our operations.

HB BODY GROUP

President & CEO


Vasileiadis Vasilis

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